

GENERAL TERMS & CONDITIONS FOR perma INSTALLATIONS & REPAIRS

Charge rates for initial installations, retrofitting, installations and repair work.

1 | RATES

Regular hourly rate for labour, waiting and preparation time:

- EMEA: EUR 67.00
- AMER: USD 75.00
- APAC: AUD 110.00

Normal hours of work per day are 7.2 hours. All work performed off normal work hours are considered overtime. The following overtime rates are added to the regular hourly rate:

Surcharges

- | | |
|---|---------|
| a) Overtime and Saturday work (6 am – 8 pm) | + 50 % |
| b) Night work (8 pm – 6 am) | + 50 % |
| c) Work performed on Sundays and holidays | + 100 % |

2 | TRAVEL COSTS

We will charge actual travel costs accrued (e.g. flight, tool and material transport, rental car, toll, etc.).

3 | EXPENSES

Expenses are charged at fixed rates based on allowances of respective tax laws. Charges for overnight accommodations are based on actual overnight costs.

4 | CUSTOMER RESPONSIBILITY / PRECONDITIONS

Customers are responsible for and must ensure that: Equipment is shut-down; equipment can be accessed; perma staff is provided with resources required for the job (scaffolding, jacks, lifts etc.), especially for contracts with fixed or all-inclusive rates. Customers will be charged for any delays that we are not responsible for (according to rates listed above).

5 | DEADLINES

All deadlines agreed and confirmed by us in writing will apply. Recourse claims for delays cannot be made unless we can be blamed for intent or someone proves negligence on our part.

6 | VALUE ADDED TAX (VAT)

All prices are quoted net without the statutory VAT, which must be added if applicable.

7 | PAYMENT TERMS

When the order is placed, these general terms and conditions become part of our order confirmation. Mounting costs are not discountable. Our general delivery and sales terms apply.